Laboratory Response Network –
Web-Based Help Desk, Proficiency Testing, and Reporting

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The Laboratory Response Network is a network of qualified laboratories, including over 110+ national reference labs capable of confirmatory detection of the Category A bioterrorism agents and SARS. Supporting this effort is the LRN Help Desk, which handles 40 to 75 queries from LRN labs daily, supplies information to LRN policymakers regarding the status of the network, and maintains databases of all LRN lab locations, users, and levels of capacity. The Help Desk recently developed a standardized approach for web-based reporting of proficiency testing results.